



Feb. 12, 2019

Dear Customer,

Aqua Pennsylvania will be replacing the existing AC mains on the following streets in Aston Township, Delaware County as part of our ongoing infrastructure improvement program.

- New Road between Lenni and Drayton roads
- Drayton Road between New and Crozerville roads

The new main will increase service reliability, reduce the potential for discolored water and improve firefighting capabilities in the area. The \$742,000 project is scheduled to begin the week of Feb. 25, 2019 with the installation of 3,931 feet of 8- and 12-inch ductile iron main. The installation phase is expected to be complete in July 2019. Final job completion including final road restoration will be complete in the fall of 2019. Aqua will have an inspector on the job each day to track progress and answer any questions you may have.

Following the installation of the new water main, the new main will be flushed, chlorinated and tested for water quality before being placed into service. During the chlorination/testing phase, activity on the job site will be limited. Once the water quality testing has been completed, we will transfer each water service and fire hydrant to the new main. When all final connections are made to mains on the side streets, the old main will be abandoned. It is important to note the trench will be covered with **temporary** blacktop at the end of each work day.

Daily construction typically takes place between 7:30 a.m. and 5 p.m. During construction we will provide limited access for emergencies, mail and trash services. Also, during construction, residents will have reliable access to their properties. However, at times we may need to reroute residents from alternate directions due to changing work zones. We will notify customers 24 hours in advance of any scheduled shutdown of our main or interruptions of water service. Please keep in mind, as with any construction project, emergency shutdowns may be necessary. With any shutdown, it is our goal to restore service to our customers as soon as possible.

If it is determined that an Aqua-owned lead service line feeds your property, Aqua will replace it during the project. If you own a lead service line, we encourage you to replace it as soon as possible. Aqua will provide you with instructions for flushing your plumbing and will contact you within 1-2 business days to arrange for water testing if a lead service line is encountered.

If you have any questions regarding the project, please contact us at 610.328.7713. Should you have a non-construction related emergency, including a water quality issue, please call our customer service department or after-hours control center at 877.987.2782.

We appreciate your patience and cooperation for the duration of this construction project. It is critical we continue to make important upgrades and improvements to our water distribution system, so we can provide reliable service and quality water to your homes and businesses.

Sincerely,

A handwritten signature in black ink, appearing to read "Alan Roth".

Alan Roth  
Manager of Construction